

**3324 Berger Street
Allentown, PA 18103**

January 2, 2002

Attorney General John Ashcroft
U.S. Department of Justice
950 Pennsylvania Avenue, NW
Washington, DC 20530-0001

cc: Senator Rick Santorum

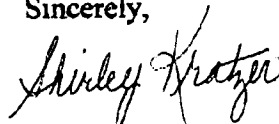
Dear Mr. Ashcroft:

After three long years of legal battles, Microsoft and the Department of Justice thankfully reached a settlement in their antitrust dispute. This settlement is going to be very good for both American industry and American consumers. It offers something for everybody, and fosters the kind of competition that creates jobs and better products that cost less. Therefore, it is necessary that all those involved in the suit work to enact this historic settlement.

This settlement is fair. At the end of the negotiations, a mediator worked to finalize the details at the government's behest. But not only is this settlement fair; it will also help strengthen the economy, and ensure that the industry continues to deliver advanced technology to the market.

The flagrant abuse of American taxes needs to be ended. All action that is taking place at the federal level must be stopped. It is time that Microsoft went back to focusing on innovation, rather than litigation. Thank you for your work in bringing this settlement about. Now we can finally get our economy back on target.

Sincerely,



Shirley Kratzer

TOTAL P.01

MTC-00030770_0001